



January 31, 2014

Ann Maddock New Teacher Center Theresa Richards
Oregon Department of Education

# About this Meeting:

- Brief background on NTC's Teaching,
   Empowering, Leading and learning (TELL)
   Survey
- II. "TELL Oregon"
  - Details
  - Statement of Partners
  - Use of Data
- III. Discussion, Questions & Answers



# I. Brief Update of TELL Initiative

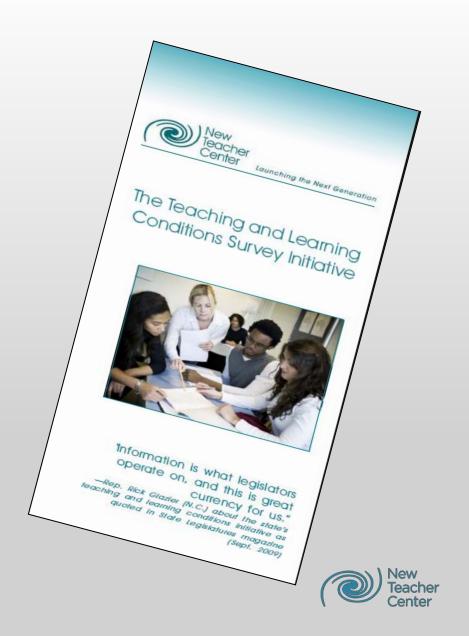


# Teaching Conditions Are Student Learning Conditions



# History and Evolution of the Survey

- Anonymous Survey first issued in North Carolina to assess presence of state working conditions standards.
- NTC has conducted multiple iterations in other states, providing cross-state comparisons and experience in understanding and improving working conditions.



# Teaching Conditions Survey: Areas Assessed Aligned with Standards and Continuum



- Time
- Facilities and Resources
- Community Engagement and Support
- Managing Student Conduct
- Teacher Leadership
- School Leadership
- Professional Development
- Instructional Practices and Supports
- New Teacher Support



### **TELL Clients**

Since 2008, TELL has received more than 1 million surveys and provided almost 26,000 school reports in 18 states and numerous districts across the U.S. NTC will survey over 750,000 educators in 2014.

Repeat clients form a strong foundation for policy development using the TELL data for school improvement.

Survey		Total		Response	Schools with
Year	TELL Client	Educators	Respondents	Rate	Data
2013	Vermont	12,337	6,699	54.74%	225
2013	Tennessee	74,676	61,341	82.14%	1627
2013	Ohio	134,230	21,057	15.69%	382
2013	Pittsburgh	2,351	1,958	83.96%	56
2013	Maryland	86,440	50,272	58.16%	1050
2013	Kentucky	50,496	43,759	86.66%	1245
2013	Delaware	10,392	6,153	59.21%	173
2013	Hillsborough County	15,777	10,408	65.97%	208
2013	Colorado	60,891	33,200	54.52%	1083
2013	Indiana (TIF Participants)	1,791	1,544	86.21%	47
2012	RI/NY (Innovation districts)	5,467	2,923	53.47%	127
2012	Pittsburgh	2,676	2,515	93.98%	63
2012	Ohio (Priority Schools Par)	912	620	67.98%	17
2012	North Carolina	116,025	100,042	86.22%	2,589
2012	Metro Nashville	6,236	4,389	70.38%	138
2012	Massachusetts	80,906	42,404	52.41%	1,077
2012	Indiana (TIF Participants)	1,694	1,412	82.91%	45
2012	Fairfax County, VA	15,471	12,406	80.19%	200
2011	Tennessee	74,614	57,391	76.92%	1,500
2011	Pittsburgh	2,900	2,699	93.07%	66
2011	Oakland, CA	2,258	1,380	61.12%	76
2011	Maryland	88,488	45,901	51.87%	869
2011	Kentucky	52,349	42,025	80.28%	1,100
2011	Colorado	62,984	29,466	46.78%	850
2011	Austin, TX	9,492	8,289	87.33%	236
2010	North Carolina	119,038	105,688	88.79%	2,500
2010	Gates MET Initiative	35,000	12,798	36.57%	250
2010	Fairfax County, VA	14,362	10,761	74.93%	200
2009	Vermont	9,535	4,221	44.27%	166
2009	Maryland	70,021	43,400	61.98%	1,000
2009	Colorado	64,494	23,108	35.83%	624
2008	West Virginia	22,699	9,842	43.36%	400
2008	North Carolina	120,159	104,249	86.76%	2,300
2008	Massachusetts	85,702	39,811	46.45%	1,200
2008	Maine	19,167	5,136	26.80%	150
2008	Kansas	39,231	16,656	42.46%	700
2008	Illinois	9,207	2,977	32.33%	100
2008	Fairfax County, VA	14,976	8,642	57.71%	200
2008	Alabama	59,792	28,188	47.14%	1,000
	TOTAL (2008- 2013)	1,655,236	1,005,730	60.76%	25,839

### What Have We Learned?



- Connection to Student Achievement
- Connection to
   Keeping Effective
   Teachers
- 3. Where You Sit
  Shapes How You
  See Things



# II. TELL Oregon



# What is "TELL Oregon"?

TELL Oregon is an anonymous statewide survey of licensed school-based educators to assess teaching conditions at the school, district and state level.

The state's education leaders want to ensure that every educator has the supportive environment necessary to help students achieve at the highest levels!







#### February 24-March 24, 2014

what? TELL Oregon is an online, anonymous school survey.

The **TELL Oregon Survey** is for all school-based, licensed educators and instructional staff, including administrators.

Where? Access the TELL Oregon using any

The results of this survey are one component of an on-going process for collaborative school improvement planning.

anonymous access codes: The individual letters with the access codes will be delivered to the school via the U.S. Postal Service the week before the survey begins and will be addressed to the school principal

help desk: During the survey window, the Help Desk answers all your questions via phone, instant messaging, or email.

Research shows that teaching conditions are positively associated with improved student achievement and teacher retention. The TELL Oregon Survey will provide educators with data, tools and direct support to facilitate school improvement. TELL Oregon includes questions on the following topics:

- and Support
- · Teacher Leadership
- · School Leadership
- Managing Student Conduct
- · Community Engagement Use of Time
  - · Professional Development
  - · Facilities and Resources
  - Instructional Practices and Support
    - · New Teacher Support

Every school that reaches the minimum response rate threshold of 50 percent (and a minimum of 5 respondents) will be able to use its own data in school improvement planning. The TELL Oregon Survey will be administered over a four-week window. Anyone can view the live response rate tracker for every school by visiting www.telloregon.org during the survey window.

Learn more about the statewide TELL Oregon Survey by visiting www.telloregon.org!



# What is the purpose of the 2014 TELL Oregon Survey?

The 2014 TELL Oregon Survey is a statewide opportunity for all licensed school-based educators to provide input on teaching conditions such as:

- Time during the day for collaborative instructional planning
- School and teacher leadership
- Facilities and resources
- Professional development
- And other supports needed for educators to do their jobs well.

The main intent is to provide additional data for school and district improvements. Results are also expected to inform state level policy.



### Who are the Partners supporting TELL Oregon?













### Statement of Partners

There is a Statement of Partners which represents a coalition of diverse stakeholders and policy makers across the state.

These Partners share a clear understanding of the purpose of the survey and how the results will be disseminated and used.

Visit <u>www.telloregon.org</u> to view partner statement.



#### Oregon Teaching and Learning Conditions Survey Statement of Coalition Partners

We, the Partners of TELL, Oregon, have a shared mission to ensure that every Oregon educator and every student has a great school in which to teach and learn.

We are joining Deputy Superintendent of Education Rob Saxton to guide and promote TELL Osegon to gather information from educators to strengthen our schools.

#### What is TELL Oregon?

TELL Oregon stands for Teaching Empowering Leading and Learning, and its purpose is to create positive teaching and learning conditions in all Oregon schools.

TELL Oregon is an anonymous survey to better understand the conditions in our schools. Through a comprehensive survey, information will be gathered from every school in the state. Participation is critical to the success of the initiative.

Why is Shared-Participation in TELL Oregon Important?

Research from across the country has demonstrated that positive teaching and learning conditions are essential for student success and teacher retention. By documenting and analyzing how teachers, principals, and other licensed educators view their teaching and learning conditions, educators, stakeholders and policymakers can make evidence-based decisions on policies and practices that will improve student achievement.

Surveying every school-based certified educator provides valuable information about educators' perceptions of teaching and learning conditions that can be compiled and analyzed at the school, district, and state levels.

#### Our Shared Commitment

We, the TELL Oregon Partners, believe that for the initiative to be a success, the survey must be designed, disseminated and utilized through a partnership of educators, stakeholders and policymakers. We are committed to:

- Assuring the anonymity of all survey respondents. The survey will be anonymous and confidential for all
  educators. The data are only as helpful as educators are willing to share essential information about their schools.
- Supporting and promoting the survey, including communicating with educators the purpose and importance of the initiative and encouraging survey participation.
- Conveying that the purpose of the survey is to improve schools, not to evaluate, personnel. Teaching and
  learning conditions result from building cultures decision-making and professional leadership, over time. The
  conditions are bigger than any one person, and it will take everyone in a school working to gether to improve them.
- Monitoring and proactively promoting the appropriate use of data locally among constituent members. The
  appropriate use of data is described in two documents found under the links section of www.TellOregon.org. 1)
  Using the Results, and 2) Data Dos and Don'ts. All parties using the results are expected to follow these
  guidelines. If data are used inappropriately or violations of the intent of the survey initiative are found, partners
  will collectively work to address the situation.



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When first participating in this type of survey it is natural for school administrators to experience some angst about the results, public perception, etc.

- ☐ The TELL Survey is about school level results, not any individual.
- ☐ The TELL Oregon Partners (see Statement) believe in the value of gathering this data, have set the minimum response rate threshold of 50% to help protect administrators, have expressed their desire to continue gathering the data in the future, and will work collectively to help communicate the purposes of the data for school improvement planning.
- □ NTC will provide post-survey webinars to share some strategies other states have used when first looking at results to help focus talking points for superintendents and administrators.
- Listen to what other leaders are saying (TELL Kentucky Video).

### The basics of the survey

- TELL Oregon is an anonymous, online survey of every licensed school-based educator in the state.
- The survey will be live from Feb. 24-March 24, 2014.
- Educators can access the survey via any Internet location, using an individual, anonymous access code.
- Anyone can view the response rate at any school <u>during the</u> <u>survey window</u> to make sure every school reaches the minimum response rate needed for data (50%).
- Results will be available for schools reaching the 50% minimum response rate and minimum of 5 educators.



# How do teachers and administrators complete the survey?

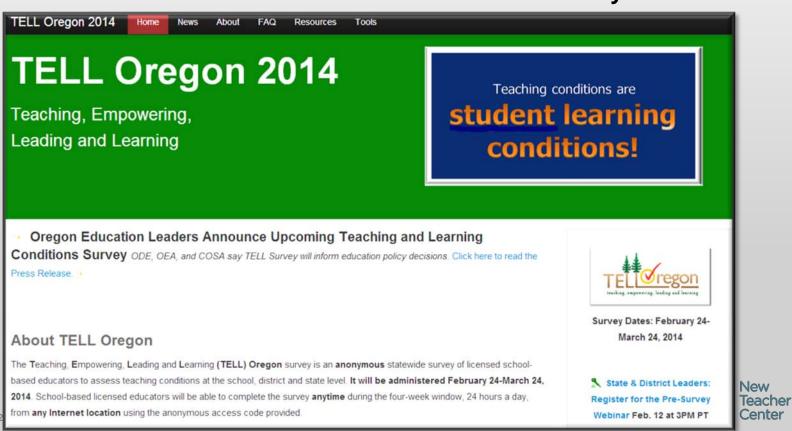
Via a letter sent to Principals, school-based educators will receive an anonymous access code. Then, visit www.telloregon.org to take the survey!

√ 24 hours/day

Copyright ©

✓ Use <u>any</u> Internet location

- ✓ View the survey questions
- ✓ Read about the research
- ✓ Take the survey!



# How will educators receive their anonymous access codes?

The Principal in each school will receive a packet of letters the week of **Feb. 17**<sup>th</sup>. There will be a Letter of Instruction included. The administrator and OEA leader in each school are asked to:

- ✓ Set up a faculty meeting to take place on **Feb or before Feb. 24**<sup>th</sup>.
- ✓ Share key talking points about the TELL Oregon Survey.
- ✓ Disseminate the letters randomly. Teachers can switch their letters once received with other licensed educators based in their same school.
- Meet personally with anyone not in attendance to explain the process.



February 2014

Dear Principal:

Thank you for your continued leadership in Oregon schools! For the past few months, you have seen many notices about the upcoming TELL Oregon Survey, and now it is up to YOU to help us reach every certified educator in our schools. Attached in this packet are letters to certified educators in <a href="your school-Each letter has a different anonymous access code that can only be used one time.">your school-Each letter has a different anonymous access code that can only be used one time.</a>

#### Please follow these instructions to prepare for the survey and to disseminate the attached letters:

- The principal and the designated local education association leader(s) in the school work collaboratively as the TELL Team to set up a meeting to take place on or before Feb. 24th.
- Before the meeting, go to www.telloregon.org and print the frequently asked questions (FAQs); familiarize yourself with the information in them and bring a copy of them to the meeting.
- DO NOT ask the certified educators in your building to sign in that they attended the meeting, but do try to remember who was not there and meet with them as soon as possible afterwards.
  - During the meeting, share information about the upcoming surve
- Hand out the letters to the certified educators at the meeting and indicate where the anonymous access code is located.
- Ask them to switch papers with anyone they wish.
- . And, encourage them to complete the survey ASAP, from ANY Internet location:

If everyone is not in attendance at the meeting, please make note and then personally meet with those who were absent to explain the process for completing the survey. **Please do not place these letters in the educators' mailboxes!** Keep any extra copies of the letter to ensure that people only take the survey once.

If you have any questions or concerns about the process, or need additional letters/access codes, please visit <a href="www.telloregon.org">www.telloregon.org</a> or call the help desk at 1-800-310-2964. The help desk is available starting Feb. 24th 7:30 am to 4:30 pm.

If the headcount for your school is not correct and you wish to adjust it, please visit www.telloregon.org and submit an electronic request.

Sincerely, TELL Oregon Partners

















www.telloregon.org helpdesk@telloregon.org 1-800-310-2964 (7:30 am-4:30 pm M-F)

February 2014

Dear Oregon Educator.

Research shows the close connection between teaching conditions and student learning. That is why we want to hear directly from you about the conditions in your school and the supports you need as an educator to ensure success for each and every student.

On behalf of the TELL Partners, we are pleased to offer the first statewide TELL Oregon Survey, an anonymous, webbased survey for educators to voice your perceptions of the teaching and learning conditions in your school. The intent of this work is to provide schools, districts and policy makers with data that can be used to inform school improvement efforts. The survey is called TELL Oregon not just because we want to hear from you, but because the survey is about Teaching, Empowering. Leading and Learning.

You and your colleagues will be asked questions about the allocation of your time; facilities and resources; student learning, community engagement; empowement; school leadership; professional development; and mentoring. The survey will be available online at <a href="https://www.telloregon.org">www.telloregon.org</a> for every school-based licensed educator (teachers, principals and assistant principals, and others) to access starting Feb. 24\* and ending March 24\*. Your voice in this important survey is critical and will take approximately 20-30 minutes to complete.

<<pre><<District Name>>
 <<School Name>>
Your Confidential Access Oue
 <<300855 Jud8>>

Using your confidential access code, you may complete the survey from any Internet location from February 24-March 24, 2014 gt www.telloregon.org

The survey is completely voluntary, confidential and anonymous! Your access code (listed in the gray box) ensures that each educator takes the survey only once and that we correctly identify your school. It cannot be used to identify you as an individual.

If you have questions or concerns, please contact the survey help desk at helpdosk@telloregon.org OR call toll-free at (1-800-310-2964). Monday through Friday between 7:30 am and 4:30 pm local time.

Please encourage your colleagues to participate in the survey. You can track the response rate (not answers) in your school in real time on the survey website. The data generated will be provided to each Oregon school for use in improvement planning processes. Individual school results will be available and posted online if at least 50% of licensed personnel and at least five respondents in the building participate in the survey.

Your voice is essential. TELL Oregon and we will listen. Thank you for your time and for all that you do, every day, to help the students of Oregon.

The State

Deputy Superintendent of Public Instruction Hanna Vaandering President,

Oregon Education Association

Craig Hawkins Executive Director, Confederation of Oregon School Administrators Your individual, anonymous access code!





# Who to call if need help, lose an access code or didn't receive an access code?

There will be a toll-free Help Desk 1-800-310-2964

available 7:30 AM-4:30 PM in your time zone Monday through Friday <u>during the survey window.</u>

Help Desk can also be accessed at any time through Email (helpdesk@telloregon.org by accessing the website (www.telloregon.org).

Anyone (principals or teachers) not receiving codes should contact the **Help Desk at 1-800-310-2964** during the survey window.

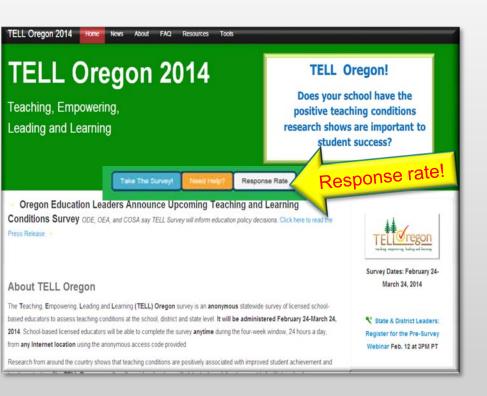




# How do we know when a school reaches the minimum 50% response rate needed for school-level data?



# How can Superintendents easily track all of their schools in a district?



### Two ways:

- Use the Response Rate button on the www.telloregon.org website.
   This will provide a listing of each school in the district.
- 2. Use the link provided by NTC which will give you an excel file download, thus allowing you to sort your schools as you wish.



### Who can participate in the survey?

- ✓ All licensed school-based educators (teachers, administrators, media coordinators, counselors, etc.) in the state
- ✓ Itinerant teachers should complete a survey for their home-based school but may also complete a survey for any other school in which they work
- ✓ Licensed school-based part-time teachers can participate

# Are central office licensed personnel included? No. Only school-based licensed educators.

# Do administrators receive separate codes?

No. There are no distinct access codes for administrators or teachers. All anonymous access codes will be in the packet of letters sent to the school representative.



# And once the survey window closes.....



### When and how to access results

All data will be available on the <u>www.telloregon.org</u> website approximately 5 weeks after the close of the survey window.

- Results show answers to every question by school\* and district
- Results can be downloaded in Excel format
- There will be an embargo period for district and school leaders to review their results before public access

There will be Guides posted on www.telloregon.org for Districts and Schools on how to use the data for school improvement planning.

State results (connections to student achievement, years experience of teachers, principal results, etc.) will be analyzed and reported in Fall 2014.



<sup>\*</sup>Results for schools reaching the minimum threshold for response.

Webinars and Tools will be available for district and school leaders!



"We actually did a great big chart with all 155 of our schools and their TELL results. And you can clearly tell by a glance where the issues are or where you may need to provide additional support or ask questions."



"...in low performing schools that stability is even more important.

You can actually see schools change. As the working conditions improve, the achievement will improve. "



"One good example of statewide use of the TELL results and policy is technology. Because of that we now have technology as one of our three KBE budget needs for 2013. That would not have come about if not for the TELL survey."



"We no longer have isolated incidents of people saying this is what we need. We now can go to the legislature to say 'this is one of our statewide needs.

I think it has brought objectivity to needs of our teachers in Kentucky."



# www.telloregon.org

Tabs for News, Tools, Resources, Research etc.

**TELL Oregon 2014** 

TELL Oregon 2014 Home News About FAQ Resources Tools

Teaching, Empowering, Leading and Learning TELL Oregon!

Does your school have the positive teaching conditions research shows are important to student success?

News

**Background** 

Oregon Education Leaders Announce Upcoming Teaching and Learning Conditions Survey ODE OEA and COSA say TELL Survey will inform education policy decisions. Click here to read the Press Release.

#### About TELL Oregon

The Teaching, Empowering, Leading and Learning (TELL) Oragon survey is an anonymous statewice survey of licensed school-based educators to assess teaching conditions at the school, district and state level, if will be administered February 24-March 24, 2014. School-based illoensed educators will be able to complete the survey anytime during the four-week window, 24 hours a day, from any internet location using the anonymous access code provided.

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- Community Engagement and Support
- Teacher Leadership
- School Leadership
- Managing Student Conduct
- Use of Time
- Professional Development
- Facilities and Resources
- Instructional Practices and Support
- New Teacher Support

During the survey window, anyone can view the live response rate tracker for every school by visiting this website. Please check this website frequently in the coming weeks for more detailed information about TELL Gregori!

About the New Teacher Center

The New Teacher Center (NTC) works collaboratively with a variety of stakeholder groups representing teachers, superintendents, community and observes to conduct the survey. NTC is a nonpartisan group with a mission to support the development of an effective, declicated and inspired teaching force. NTC also has visat experience conducting similar surveys across the country. For more information about NTCs work across the country with TELL surveys, please crick here.



Survey Dates: February 24-March 24, 2014

State & District Leaders: Register for the Pre-Eurypey Webinar Feb. 12 at 3PM PT



Save the Date Flyel 1



Frequently Asked Questions



Letter to Educators



Instruction Letter to Principals



Register for webinars

Flyer & Talking Points

FAQs

Materials to Schools



### In Summary

- ❖ TELL Oregon is a validated survey of teaching conditions (not a satisfaction survey, or a climate survey) that has been used across the nation; it is a whole population survey.
- ❖ TELL Oregon questions have been shown in other states to be connected to student achievement ("teaching conditions are student learning conditions") and teacher retention. Data has been integrated extensively in school and district improvement plans.
- Everything the TELL Partners have worked on is available at www.telloregon.org and can be easily viewed and downloaded.



# III. Open Discussion and Q&A



#### **CONTACT INFORMATION**

#### Ann Maddock

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#### Theresa Richards

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